

Georgia Crisis and Access Line (GCAL)

[Behavioral Health Link Website](#)

Access to Crisis Services

For immediate access to routine or crisis services, please call the Georgia Crisis and Access Line (GCAL) at **1-800-715-4225**. GCAL is available 24 hours a day, 7 days a week and 365 days a year to help you or someone you care for in a crisis. GCAL professionals will:

- Provide telephonic crisis intervention services
- Dispatch mobile crisis teams
- Assist individuals in finding an open crisis or detox bed across the State
- Link individuals with urgent appointment services

In addition, GCAL will help you to access a State Funded provider in your area in a non-emergency as well.

A nationally accredited Health Care Call Center, crisis center, and partner in the National Suicide Prevention Lifeline, the Behavioral Health Link Crisis call Center is proud to operate the Georgia Crisis and Access Line.

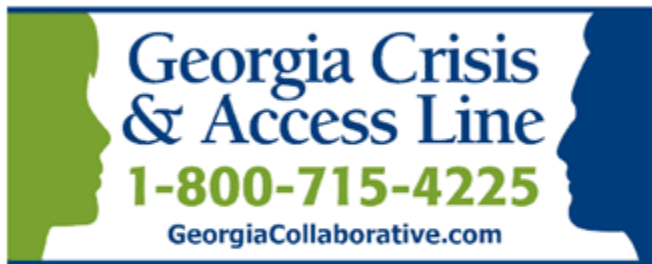


Find a Provider

Text & Chat

Additionally, we are pleased to announce that Georgia's youth can now access GCAL's services via text and chat through a new app called **My GCAL**, which became available for download in late January 2019. Developed by Behavioral Health Link, the app will allow youth to call, text, or chat with GCAL 24/7/365. Help is in your pocket—just a click away. The caring professionals of GCAL are ready to help, and users can choose how they want to reach out.

A CRISIS HAS NO SCHEDULE



Help is available 24/7 for problems with developmental disabilities, mental health, drugs, or alcohol.



Provided through the Georgia Collaborative ASO

UN CRISIS NO TIENE HORARIO



Ayuda está disponible 24/7 para problemas con la salud mental, drogas, o alcohol.



www.GeorgiaCollaborative.com

Si usted o alguien que usted conoce:

- Amenaza con o habla de hacerse daño o suicidarse
- Se siente sin esperanza
- Siente rabia o ira incontrolada
- Se siente atrapado, como si no hubiera manera "de salir"
- Se involucra en conductas imprudentes
- Aumenta el consumo de alcohol o drogas
- Se aísla de amigos y familia
- Se siente ansioso, agitado, o no puede dormir
- Se encuentra con cambios dramáticos de humor
- No ve ninguna razón para vivir

Llame a 1-800-715-4225

A traves de internet: www.GeorgiaCollaborative.com

Key Functions

GCAL provides telephonic crisis intervention, clinical triage, and referral for Georgians in need 24/7/365.

Other key functions of GCAL include:

- 24/7/365 Mobile Crisis Dispatch for all State Funded Behavioral Health and Developmental Disability Mobile Crisis Response Teams
- 24/7/365 Single Point of Entry for State Contracted Inpatient Beds
- 24/7/365 Preferred Point of Entry for Crisis Stabilization Units and State Hospitals
- 24/7/365 Initial Authorization for CSU, State Hospital, and State Contracted Inpatient Bed Admissions

Related Policies

DBHDD has policies in place that address contractual expectations related to access to services for Individuals and sets forth acuity guidelines to specify timeframe expectations based on the urgency of the Individual's needs.

- [Policy \(01-200\)](#): Comprehensive Community Provider (CCP) Standards for Georgia's Tier 1 Behavioral Health Safety Net
- [Policy \(01-230\)](#): Community Medicaid Provider (CMP) Standards for Georgia's Tier 2 Behavioral Health Services