HDI Consumer Advisory Council Minutes Coldstream Training Room Monday September 8, 2014: 9 AM – 12 PM

In attendance today...CAC members

Paula Caldwell

Shannon Caldwell

Harold Kleinert

Elaine Brown

Allie Rhodes

Jennifer Mynear

Morry LaTour

Camille Collins

Walt Bower

Jennifer Crawford

Jessica Wolfe

Milt Tyree

Cathy Jo Edwards

Claudia Johnson

Marylee Underwood

Lee Gordon

Guests: Nellie Jones Presenters: Meada Hall

Technical and other assistance provided by Dave Flechler and Judy Johns

- 1) Welcome & Introductions (9:00) Paula Caldwell Walt Bower was introduced as the new HDI Pre-Service Training Coordinator. All members introduced themselves.
- 2) Review and Approval of March Minutes (9:10) Paula Caldwell The minutes were reviewed. Motion to approve by Morry and seconded by Jennifer.
- 3) AUCD Update Council on Community Advocacy Shannon Caldwell (9:15)

Shannon described updates. The annual meeting for the Association of University Centers on Disabilities (AUCD) will be held from November 8th to the 12th. The AUCD Council on Community Advocacy (COCA) has been approved for a session presentation for the AUCD conference on employment. The Universal ID and International Treaty for Disabilities remain significant issues for COCA.

4) Brief Updates: Putting Faith to Work, Endeavor Milt Tyree for Excellence Project (9:20)

Milt described the Putting Faith to Work Project, a two-year initiative sponsored by the Kessler Foundation started in January 2014. Milt described a critical need for new approaches to employment with people with disabilities. Five teams are in development and there are ongoing conversations with

11 additional faith communities. All the teams are in urban areas so Milt is actively seeking interested faith communities in rural areas. Lee suggested the Christian Appalachian Project (CAP) warehouse in Haggerhill as a potential site for people with disabilities to seek employment opportunities. Jennifer commented that it is people seeing a need in their own congregations, then stepping up to help people with disabilities feel welcome in their faith communities.

Milt also presented an overview of the Endeavor for Excellence (EFE) project. Each EFE spends six hours a week with their learning partner. EFE relies on an empirically based theory of practice called Social Role Valorization. Harold talked about impacting the learning partners by building capacity.

5) KY Peer Support Network Project Update (9:35) Harold

Harold reported that kids with intellectual and developmental disabilities tend not to have friendships that extend beyond the school day for extracurricular activities. The KY Peer Support Network Project is focusing on middle schools and high schools with a theme of trying to build friendship networks.

6) Examining HDI Website Satisfaction Data All And Review of HDI Website (9:40)

Allie reported on the feedback about the website from the HDI Website Satisfaction data. A total of 82 respondents took the survey. Allie presented the results from the survey: Most were very satisfied or satisfied with the quality of the information and resources on HDI's website. The most frequently used parts of HDI's website were resources and links (which is a tab on the website). Although there were a limited number of qualitative comments, one respondent commented a "grandparent section" was necessary to improve HDI's website.

- 7) Break (10:00)
- 8) Redesigning HDI Website: CAC All Small Group Activity and Recommendations For Improving our Site (10:15) Report Back

The members divided into four groups and each group reported their specific recommendations for redesigning and improving the HDI website. A lively, insightful, engaging, and collaborative discussion of recommendations followed! Some of the themes that emerged were:

- 1) The information on the "Projects" tab on the front page of the webpage is repetitive. One group put it this way, "The HDI Projects tab is repetitive. The HDI Projects tab needs its own tab that is descriptive and definitive. Then split out the different projects." Another group made a similar statement, "The HDI Projects tab is repetitive and needs a drop-down menu." A third group suggested redesigning the Projects tab, "Include a drop-down menu with each project under each category next to HDI projects."
- 2) Include a short biographical introduction of each Council member with a picture on the website. A group had this to say, "More personable link on CAC information for each Council member and picture."

- 3) Make the front page of the website easier to read. A group reported, "The front page is too busy. Use more plain language and less big words on the front page."
- **4)** Update the process for recruiting new CAC members on the website. A group put it this way, "Include a more formal process for recruiting members."
- **5) Some of the information on the website is not current.** Two groups reported, "The information is not current on the website."
- 9) Project Spotlight Community-Based Work Dr. Meada Hall Transition Project (10:50)

Dr. Meada Hall described the Community-Based Work Transition Project (CBWTP). The CBWTP is designed to provide a positive beginning in the world of work for students in special education during their last two years of high school. The goal of CBWTP is for students to have positive employment outcomes (competitive paying jobs in an integrated setting) when they graduate. One of the key areas of focus when transitioning from high school to community is work. Dr. Hall reported that the biggest predictor of having a job after high school is having a job during high school. The presentation concluded with many success stories!

At 12:00 Harold suggested we conduct the remainder of our agenda items during lunch.

10) Agency Updates (P & A, DD Council, Each Agency DDID, OVR, CCSHN (11:35)

Division of Developmental and Intellectual Disabilities – Claudia Johnson reported 112 individuals received supported employment and 115 individuals received community access. SCL-2 has geared the waiver towards community integration. Direct Support Professionals (DSP) Appreciation week is September 7 through the 13 to recognize the dedication and accomplishments of direct support professionals. The House Bill 144 Commission meeting has been postponed from September to October 2.

Commonwealth Council on Developmental Disabilities – Marylee Underwood described a grant called the "Future is Now" to provide individualized support to families seeking to create financial plans (i.e., estate planning, creating trusts) for people with developmental disabilities. Marylee also announced the "Take Your Legislator to Work" campaign to raise awareness about the benefits of hiring individuals with disabilities as part of National Disability Employment Awareness Month (NDEAM) in October. The Adult Protection Registry Statute passed in April of this year. The Adult Protection Registry is up and running after six year of advocacy!

Commission for Children with Special Health Care Needs – Lee Gordon reported the Commission is in the process of a needs assessment creating focus groups across the state. The Commission is also working on continued collaboration on the Peer Mentoring Project with HDI, and making connections and developing relationships between mentors and mentees.

Protection & Advocacy – Camille Collins reported a presentation on P&A and recent legislation impacting people with disabilities at the University of Kentucky's HDI Graduate Certificate in Developmental Disabilities class. Other P &A news:

Presented to Transitioning about Youth and Adult Rights & Privileges at the Office for the Blind Transition conference.

Continued to meet with the Office of Legal Services about patient liability.

Continued to address unnecessary PCH institutionalization. Met with DBHDID re Interim Settlement Agreement.

Presented to guardianship in Cumberland region re ISA. Discussed family members providing participant directed services.

Members of the PADD advisory board contacted their representatives about the implementation of SCL 2 and PDS.

Held voter hotline on primary election day.

Frankfort State Hospital (FSH) and School Cemetery Historical Marker was dedicated at the third annual FSH and School Cemetery Clean Up event.

Amanda Stahl of Louisville was awarded the Victoria Scott/Billy Cox Self-Advocacy Award and Dr. Kathy Sheppard-Jones of HDI was awarded the Jean Gossick Award at the annual meeting of P&A's advisory bodies.

Marsha Hockensmith was honored at the annual meeting by P&A staff and both advisory bodies. The Protection & Advocacy Super Service Award (PASSA) was renamed The Marsha Hockensmith Advocacy Award. The award is given annually by P&A staff.

Jeff Edwards was appointed P&A director. His appointment comes following the advice of an eight member P&A Director Search Committee. The membership of the Committee reflected the diverse nature of the population served by Kentucky P&A through representation of underrepresented and/or protected classes whenever possible. The Search Committee recommended three applicants to the Public Advocate. The appointment occurred on June 9, 2014.

NEXT CAC MEETING: Monday, December 1st, Coldstream 9:00 AM – 12:00 PM, followed by working lunch.